

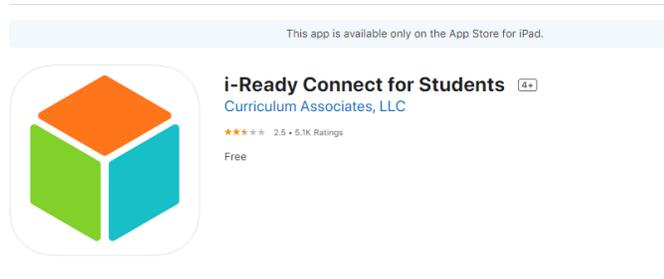


## i-READY – TECHNICAL READINESS GUIDE

Use the instructions below to ensure each student’s device is ready to run the i-Ready diagnostic.

### iPADS:

1. Ensure the device has the i-Ready Connect for Students App (shown below) installed



- a. **District iPads** - If the app has NOT been installed, students can download it by clicking on the “Self Service” app on their device and selecting the “Install” button below the i-Ready app.



- b. **Personal iPads** - If the app has NOT been installed, students can download it by searching for the app in the Apple app store and selecting “install.”

2. Once the app has been installed on the device, students can access i-Ready by logging on to [Clever](#) and selecting the i-Ready icon.

### LAPTOPS/COMPUTERS:

1. **District Laptops** - All district laptops should run the i-Ready program successfully when students log on to [Clever](#) and select the i-Ready icon.
2. **Personal Computers**- Students should be able to successfully run the i-Ready program from any personal computer as long as the computer meets the minimum hardware and software requirements. To check to see if a computer meets the requirements, students can visit [this site](#) from their device, click “Support” in the upper right corner of the screen, then click the green **Run System Check** button. If the computer passes the system check, students can access i-Ready through [Clever](#). For further assistance students and families can also contact i-Ready technical support at: 800-225-0248.



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### ADDITIONAL TECHNICAL INFORMATION:

- **Phones-** i-Ready does not support the use of cellphones to access their program. Students will need a computer or iPad to access i-Ready.
- **Technical Support Videos:** Technical support videos can be found on i-Ready's technical support youtube channel. These may be helpful for students and teachers. - [https://www.youtube.com/playlist?list=PLdPYwoTYVh14cfDvo8\\_szTVKqZ-Bmh58B](https://www.youtube.com/playlist?list=PLdPYwoTYVh14cfDvo8_szTVKqZ-Bmh58B)
- **Additional Technical Support-** I-Ready welcomes families to contact their technical support line if needed. The number for i-Ready technical support is: 800-225-0248